

Extra service on your DJI Mavic 3 Pro drone

If you purchase the DJI Care Refresh Card Mavic 3 Pro (2 years), you'll receive 2 years of extra service in case your Mavic 3 Pro drone breaks. The Care Refresh Card and drone should be bought in the same country or region. Read below what steps you have to take for this.

Service

With the DJI Care Refresh Card Mavic 3 Pro (2 years), you have the right to a replacement drone 3 times in 2 years. The card covers several accidents and defects. If you lose your Mavic 3 Pro during a flight, you can replace it once under the Flyaway coverage.

Activation

You can bind the Care Refresh Card to your Mavic 3 Pro drone in the following cases:

- If you have a brand-new Mavic 3 Pro that hasn't been activated yet.
- If your Mavic 3 Pro was activated in the past 48 hours.
- If your Mavic 3 Pro was repaired in an official DJI Service Center (within 72 hours after you've received an email from DJI to activate Care Refresh).

You bind the Care Refresh Card to your drone via [this link](#).

Note: want to buy a Care Refresh Card if your drone was activated over 48 hours ago? Read how to do that [here](#).

Costs

- Purchase a DJI Care Refresh Card Mavic 3 Pro.
- The first time your Mavic 3 Pro breaks, you pay € 159 for a replacement model.
- If your Mavic 3 Pro breaks a second time, you pay € 199 for a replacement model.
- If your Mavic 3 Pro breaks a third time, you pay € 219 for a replacement model.

Flyaway Coverage:

It's possible that you lose your drone during a flight. In this case, you can request a new drone once. This is covered under the Flyaway Coverage. You pay € 699 for a replacement.