

Receive your Senseo Viva Cafe for a 60-day trial

You bought a product that includes a 60-day trial. That means you can try out the Senseo machine for 60 days. Not satisfied during that time? You can send the machine back to the manufacturer and you'll get the purchase amount back.

Term:

8 February 2019 until 31 December 2019. You can only participate in this promotion within 60 days of purchasing the product. The last day to send the product back is 14 January 2020.

What do you need?

- The receipt

How do you qualify?

1. Buy a Senseo Viva Cafe Duo Select between 8 February 2019 and 31 December 2019.
2. Try out your Senseo appliance for 60 days.
3. Are you happy with your coffee machine? You don't have to do anything. Not satisfied? You can find out how to send the product back and how to get the purchase amount back.

How do you get the purchase amount back?

1. Register your product via the form on the Senseo [promotional website](#). This form starts the return process.
2. Senseo will reply to your registration by sending you an email with the information you need to return your product.
3. Follow the instruction in the mail you received from Senseo.
4. Make sure the products is returned with all the accessories, in the original packaging, and in good condition. Don't forget to include the receipt and the proof of registration.
5. If the return complies the promotional terms and conditions, you'll receive the purchase amount in your bank account within 4 weeks (excluding shipping costs).

Keep the following conditions in mind:

- Philips accepts up to 3 registrations per person.
- The 60-day trial starts on the date listed on the receipt.
- Philips will only accept returns with enough postage, including the receipt (a copy), the product, and the registration. The product has to be in a good condition and in the original packaging.
- Philips doesn't reimburse shipping.
- Philips isn't liable if the product gets lost or damaged during shipping.

Included models:

- HD6566/30
- HD6566/50
- HD6566/60
- HD6564/60
- HD6564/80

Note: the promotion doesn't apply to Second Chance products.